

## Your Decision Is Entirely Risk-Free! We Guarantee It!

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### 5 Year Repair or Replace Warranty

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- ▶ UBT will repair or exchange your copier during a full 5 years of active service within your office as long as the copier has been continuously covered by a UBT full service contract.

### 2 Hour Average On-Site Response Time

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- ▶ UBT averages 2 hour response time from the time the service call is placed until a technician arrives at your office. UBT will provide a credit of \$500 if a maximum response time of 4 hours is missed.

### 98% Uptime Guarantee

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- ▶ UBT guarantees 98% equipment uptime. Specifically, if your copier is inoperative for more than 2% of regular business hours over the course of one year, UBT will provide a \$500 credit.
- ▶ The Net Call Incentive and Measurement System for UBT technicians, minimizes recalls and incomplete service calls to insure 98% uptime.

### 15 Minute Telephone Response Time

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- ▶ UBT's technician will call you within 15 minutes of placing your service call to confirm estimated time of arrival.

### Free Delivery, Installation, and Network Training

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- ▶ Product and network training on how to best utilize your copier is unlimited and will be provided as long as the copier is covered by a UBT full service contract.

### All-Inclusive Service and Supply Contracts

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- ▶ No additional charges for accessories, drums or toner. All supplies excluding paper and staples are included.
- ▶ Innovolt surge protectors/voltage regulators which dramatically extend service call intervals, are included at no charge.

### 90 Day Price Protection

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- ▶ UBT guarantees it will provide the lowest equipment and service contract pricing in the marketplace.
- ▶ UBT will match any lower priced documented competitive quote on comparable equipment at any time before the order is signed and up to 90 days from installation of a new copier from UBT.

### Save Up to 30% off Existing Service Agreements

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- ▶ UBT may be able to save you as much as 30% off when you switch your existing Canon equipment to a UBT service agreement depending upon the terms and conditions of the original agreement

All warranties and guarantees are available to all UBT customers who utilize UBT's leasing subsidiaries or purchase their copier directly from UBT.

United Business Technologies extends the above guarantees to corporate clients using Canon imagePRESS or Océ production copiers. They do not apply to the following client types; churches, print-for-pay, real estate, real estate appraisers, mortgage/title and escrow, construction, and commercial lending companies.